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# Validation of fault detection methods for district heating customer installations

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# Why fault detection of DH installations?

- Two common reasons to increased DH return temperatures:
  - Faults in the customers' internal heating systems
  - Faults in the district heating customer substations
- Many customer installations are poorly performing in some way  
→ decreased energy efficiency for the entire DH system
- Customer installations must be well performing in 4GDH systems
- Many DH utilities have no systematic way of finding poorly performing installations
- Important to develop automatic fault detection tools
  - Make use of customer data!

# Purpose of the study

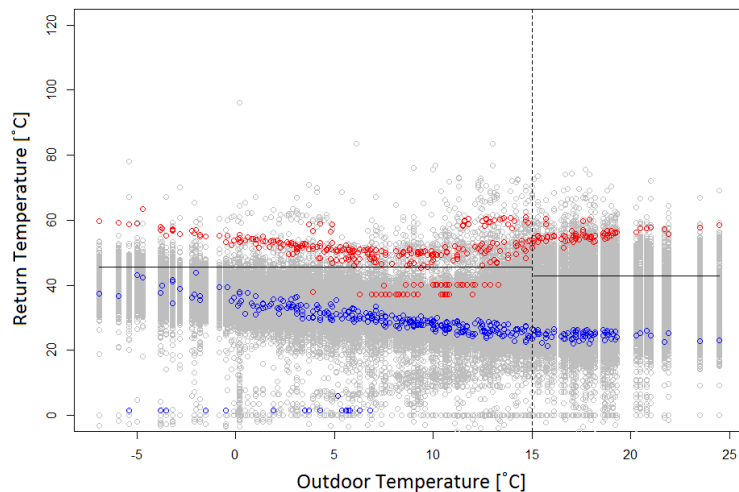
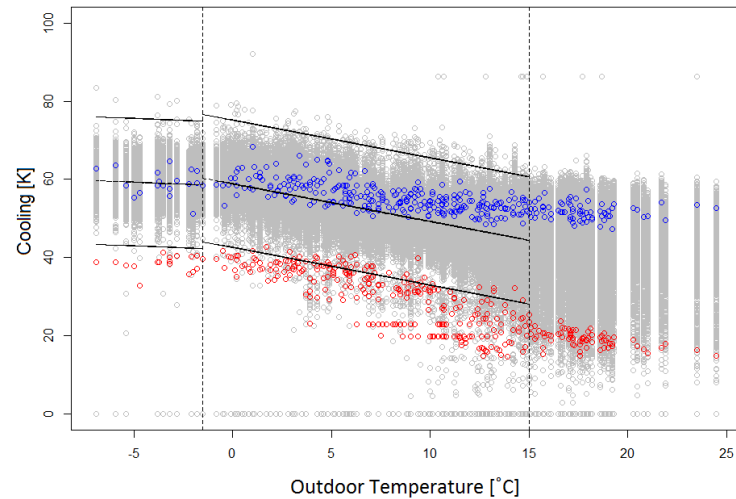
## **Overall objective:**

- Evaluate the performance of two previously developed fault detection methods that utilize customer data:
  - Heat load
  - Mass flow
  - Supply and return temperature
  - Outdoor temperature

## **Objectives:**

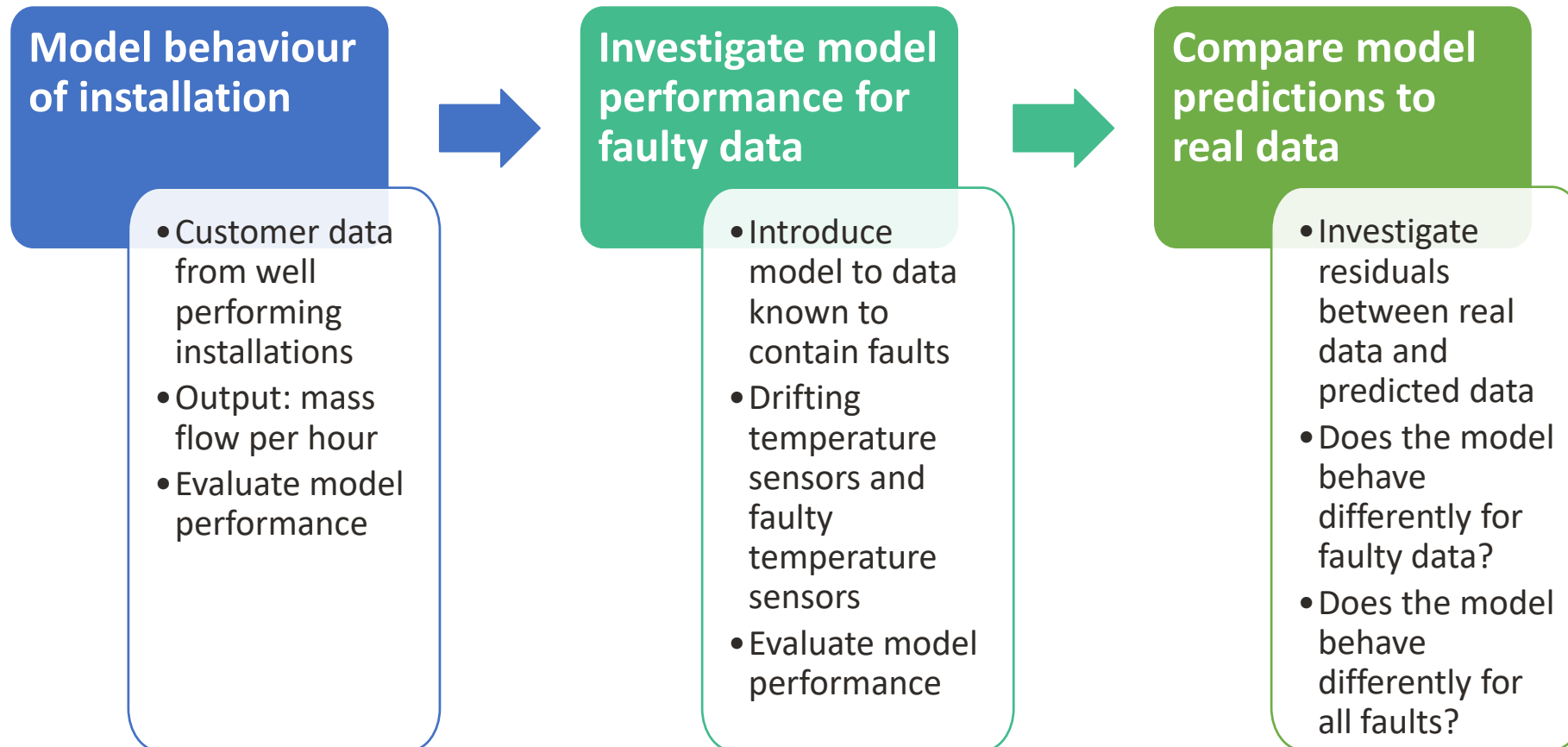
- Create a fault “key” – data known to contain specific faults
- Investigate what installations are identified by fault detection methods
- Investigate what faults are identified by fault detection methods

# Previous studies: Fault detection method 1 using customer data



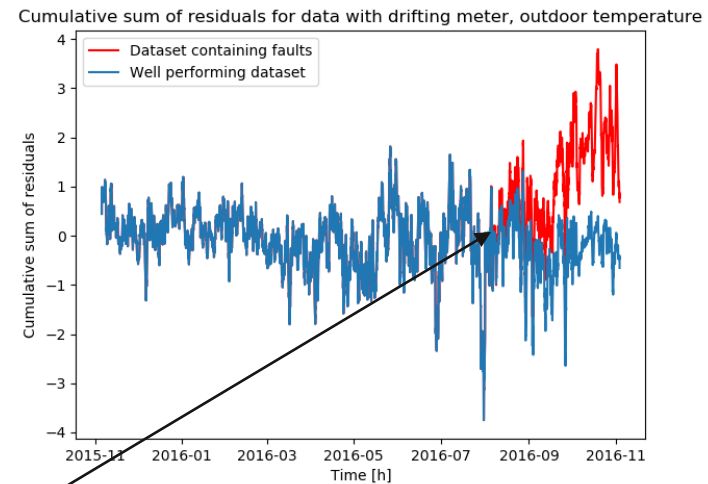
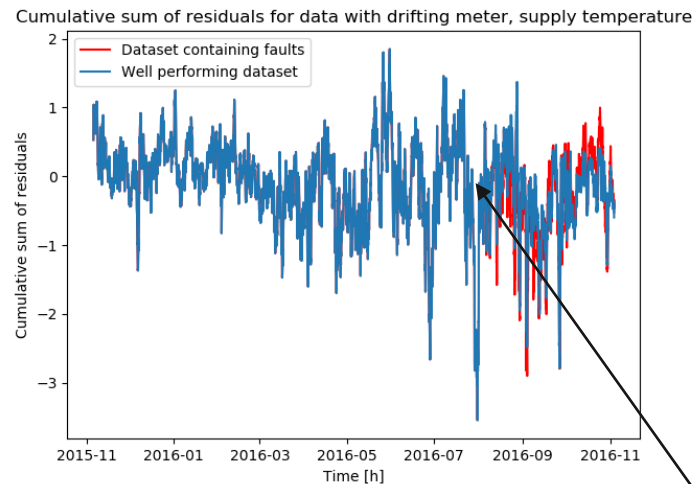
- Can we detect faults using customer data?
- Reference case of well performing installations
- Model the average behavior of reference case and create thresholds
- Compare performance to reference case thresholds – **limit checking**

# Previous studies: Fault detection method 2 using customer data



# Previous studies: Fault detection method 2 using customer data

- Model performance changed for faulty data
  - But not significantly for all faults!



Fault introduced

# Problem formulation

**Overall objective:** Evaluate the performance of the two previously developed fault detection methods that utilize customer data

1. Investigate what faults are represented in data set
  - What faults are *possible* to identify in customer data?
2. What installations are identified using the fault detection methods?
3. What faults are identified using the fault detection methods?

# Method:

## Data and known faults

**Objective:** Create a fault “key”

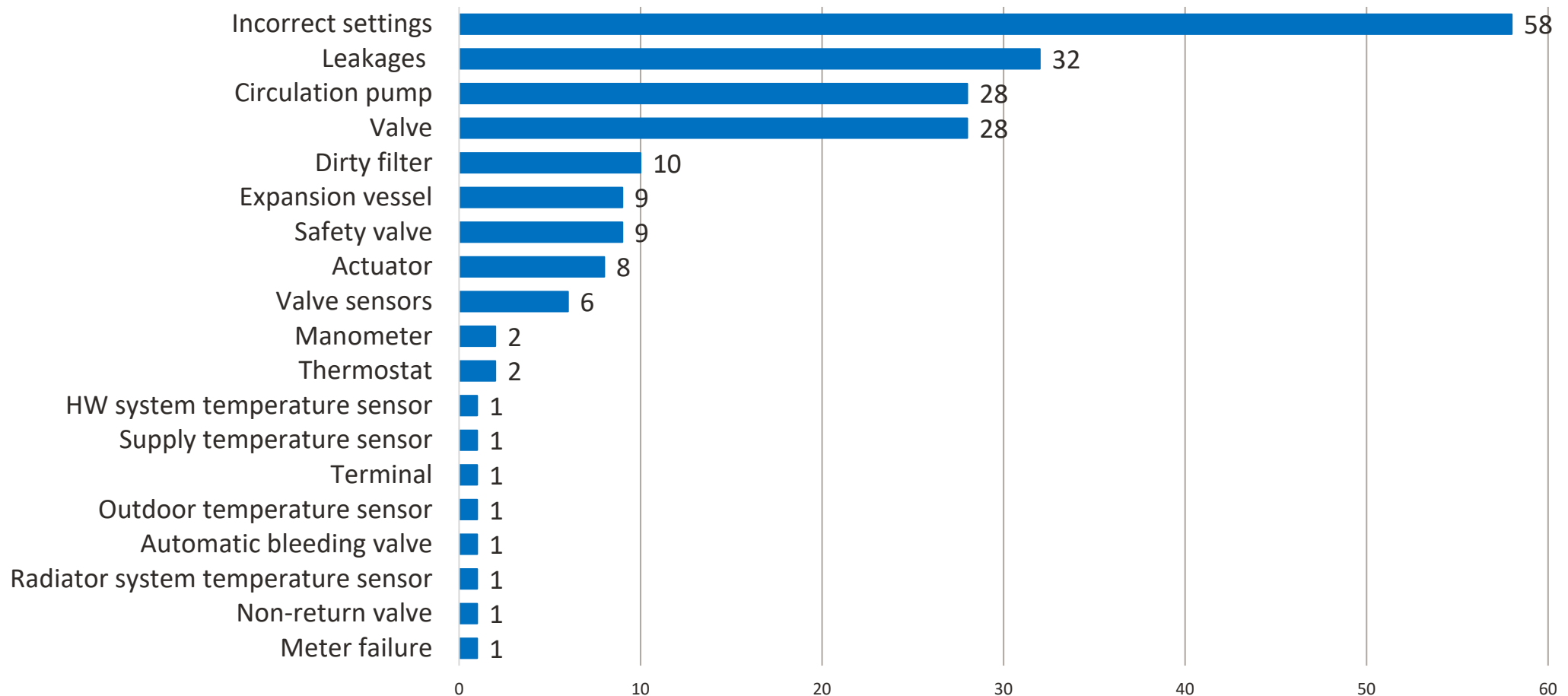
- Data set: 2 048 unique installation IDs
  - Data from Jan 2017 – Mar 2019, hourly data
  - Heat load, mass flow, return and supply temperature, outdoor temperature
- Identified faults known to occur in data set: 200 installation IDs
  - Investigated service records, customer data bases, etc.
  - May be that the data contained more unknown faults



# Results:

## Known faults in the DH system

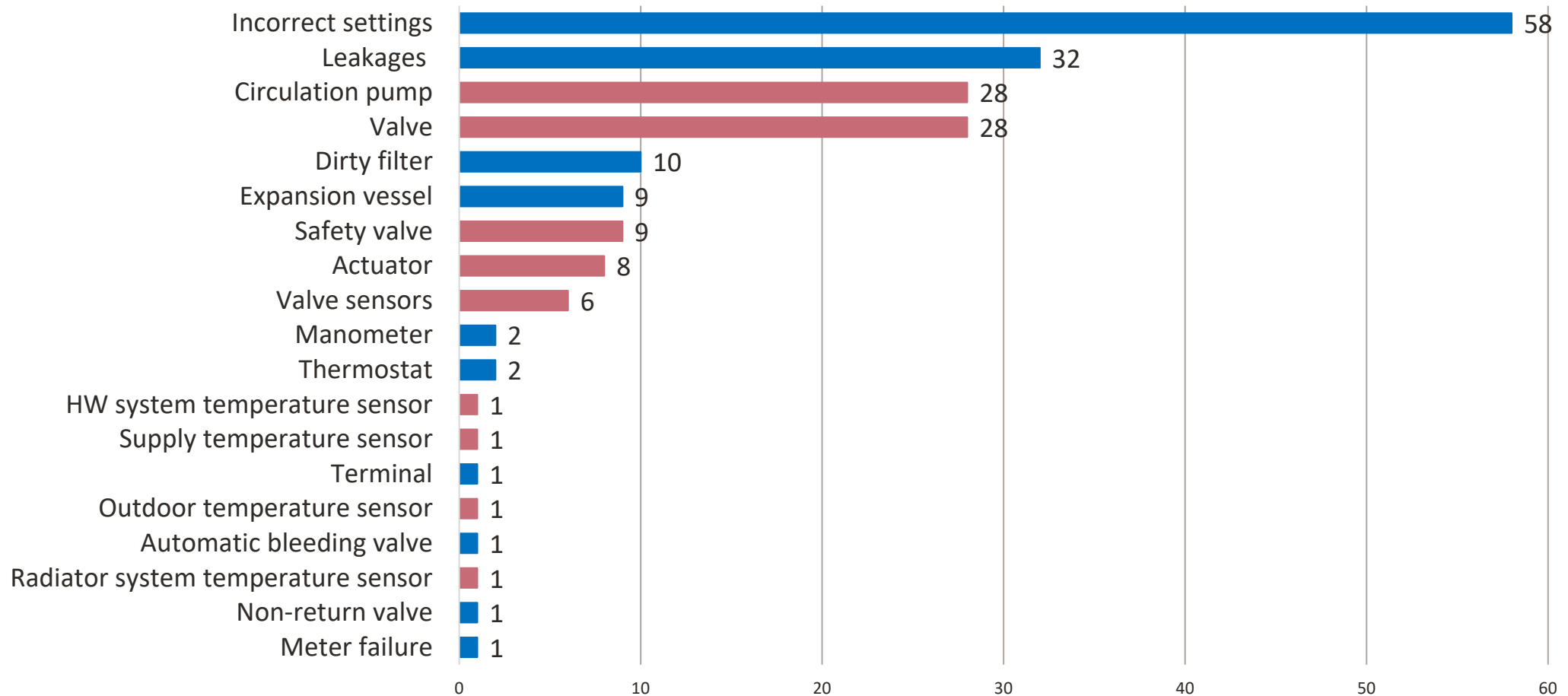
Distribution of identified faults in the DH system during Jan 2017 - Mar 2019



# Results:

## Known faults in the DH system

... That would be possible to detect using customer data



Method:

## Evaluation of fault detection methods

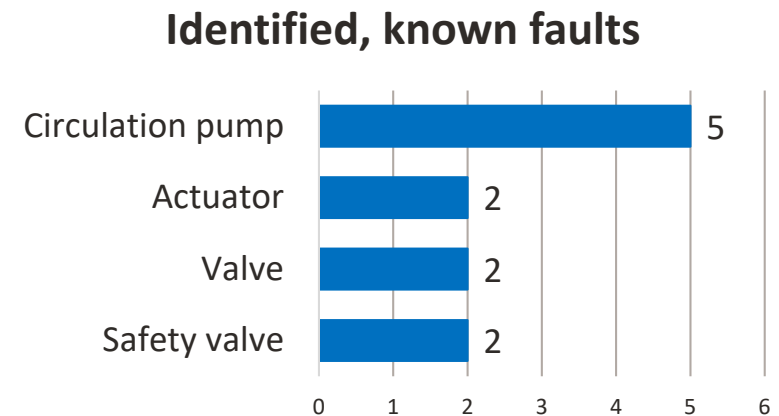
**Objective:** Investigate detected installations and faults

- Reference case data: January 2017- March 2019
- One year of data was analyzed using a sliding window
- Result were collected and compared
  - Identified installation *known* to have contained faults during the period
  - Investigated the installations *not known* to have contained faults
    - Further investigation of service records, customer data bases, etc.

# Results:

## Evaluation of fault detection methods

- 135 installations were identified in the analysis
- 11 of the installations *known* to contain faults were identified
- 124 installations *not known* to contain faults:
  - Heat exchanger
  - Low delta T
  - Missing values



# Conclusions and future work

- Fault detection methods capable of detecting poorly performing installations
- Not all faulty installations were detected – methods need further evaluation
- Further analysis:
  - Shorter analysis period
    - Identify *when* a fault has appeared/has been corrected
- Investigate more installations
  - Discussions with service technicians
  - Visits to customer installations to evaluate performance



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